

# TELEMETRY SERVICES



**1. Who would benefit from a telemetry solution?**

Any company keen on adding automation to its inventory tracking and measurement responsibilities, eliminate surprises from stock-outs or streamline the ordering process for raw materials.

**2. How accurate is Nexeo Solutions' Telemetry Service?**

Our service is typically accurate within 1% to 3% of the tank volume.

**3. How often can I check my inventory levels?**

You can check your inventory levels as often as you like. A standard schedule is to have the system take a reading of levels three times a day.

**4. Can I get alert messages?**

E-mail and mobile text alerts can be configured and sent to as many individuals you wish to be notified, including your Nexeo Solutions sales and customer service contacts.

**5. I have a small tank. Will telemetry work for me?**

Telemetry will work on both small and large tanks alike, no matter the size or shape.

**6. My storage is located in a very remote location. Will I be able to access my information or even be able to have a telemetry system installed?**

We can install the system in any given location. The telemetry system itself has the ability to function via solar power and can transmit the tank information even where cellular service is scarce.

**7. Are there certain chemicals that would not work with telemetry services?**

Most chemicals are compatible with the service, including dry products and plastics.

**8. Can I have Nexeo Solutions monitor my inventory levels for me?**

Absolutely. Your Nexeo Solutions representative can access and read your tank information and even schedule deliveries for you.

**9. How long does the installation usually take to complete?**

Once ordered and depending on the complexity of installation, your system can be up and running in as little as two weeks.

**10. What if I have questions or issues after installation?**

Your Nexeo Solutions representative stands ready to help. In addition, our technical partners offer 24/7 system support via email and telephone.

**11. How do I purchase the service or get a quote?**

Contact your Nexeo Solutions sales representative to get started. The process begins with a simple survey form that you or your engineering or maintenance department representative can fill out. Once evaluated, we'll determine if an on-site assessment is necessary. Upon completion of the survey and/or on-site assessment, your Nexeo Solutions sales representative can deliver a quote on the telemetry service package and offer purchase options that best fits your operation.

**12. How much does the packages cost?**

The costs can vary depending on the number of tanks, products and complexity of the installation.

**13. Where can I get more information?**

Learn more about our telemetry services by contacting your Nexeo Solutions sales representative or customer services representative or visit us at [nexeosolutions.com](http://nexeosolutions.com).

1.800.531.7106 | [www.nexeosolutions.com](http://www.nexeosolutions.com)

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